

WHO TO CALL

1-877-735-5433

If you know your party's extension, Press 9 and dial the extension.

New Business/Underwriting Status Inquiries—Press 1

(then find the corresponding # below for your specific policy to be transferred to a representative)

Press 1 for new Trendsetter or TransACE policies

Press 2 for new Index UL, Accum UL or Acci-Protector policies

Press 3 for new Final Expense policies

Fax Number

1-866-297-3607

New Business E-Mail

Life.MarketsNewBusiness@Transamerica.com

Final Expense products

Fax Number

1-866-834-0437

E-Mail

SrMktNewBus@transamerica.com

Inforce Policy Support—Press 2

Customers Call

1-800-625-4213

Contract & Licensing—Press 3

Licensing Fax Number

1-319-355-2498

Licensing E-Mail

brokermail@aegonusa.com

Commissions—Press 4

Commissions Fax Number

1-319-355-4062

Commissions E-Mail

commail@aegonusa.com

Large Case Unit—Press 5

Sales Desk/Product Support—Press 6

Marketing/Product Support E-Mail

lifesales@transamerica.com

Claims—Press 7

Agent Support Center (Technical Issues)—

Call direct at 1-866-303-7833

Agent Support Center Fax

1-319-355-4549

Agent Support Center E-Mail

asupport@aegonusa.com

AgentNetInfo.com

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1. Have your agent number available
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4. Log in with your new user ID and password

ANI Online offers you free access to high caliber tools from the convenience of your personal computer. Managers can create sub-accounts for each office staff member. If requested, viewing of commission information can be restricted.

ANI Online offers you these valuable features:

- **Notable News and Dates to Remember**—Get the most current information regarding new products, important process changes, product updates, and key dates for upcoming events.
- **Commissions and Financial Reporting**—Check your pending and past commissions, view potential future commission and find out if your account has insufficient collateral. Monthly earned statements are available to view or save in PDF. Managers can view commissions for their producers and know whose potential earnings are less than their debit balance. Personal and unit persistency is available and managers can determine agents with low persistency.
- **Forms**—Enjoy easy, 24-hour-a-day access to all state-specific forms to keep your new cases moving forward.
- **Inforce Policy**—View your Inforce policies online. For each policy, you will see coverage information, policy detail and sub-account information (when applicable).
- **Product Information**—Everything you need to know about available products is online. Get information about state approvals, interest rates, product specs, underwriting guidelines—you can even print out a client brochure!
- **Pending Reports**—Find out where your cases stand by accessing these pending reports. You can even e-mail the underwriter on the case. Managers can also view pending cases by producer.
- **Production Tracking**—Track submitted and placed business by week, month, and year to date and compare to previous year's production. Managers can view their personal production and their unit production.
- **Software Downloads**—No more waiting to receive your software! You can download software and software updates directly from our website.
- **Supply Fulfillment**—Easy 2-step ordering process available 24 hours a day, 7 days a week. Track your order with UPS tracking. Email confirmation and order history also available.

EXPRESS TRACK

for Life & AD&D Applications

The New Business and Underwriting departments at Transamerica Life Insurance Company are putting their money where their mouth is.

We have a Jet Issue program designed to get your life business processed within 5 business days!

We'll make a wager with you: **We will put \$100 in your pocket if we cannot get your app in, get it processed, and get the case placed in force pending if it meets all the following criteria.**



In order to take us up on this, everything necessary to process the application must accompany the app upon submission. You must provide the following when submitting an application:

- **Fully completed, legible, signed application.** (including the correct version for your state, all pages, and your agent number)*
- The application must meet the **non-medical criteria** (please refer to the underwriting guidelines brochure in your kit of supplies or on agentnetinfo.com). This applies for ages 0 to 60 only.**
- **All required forms and disclosures** for your state. (please refer to the Transamerica Life Insurance Company form number listing in your kit of supplies or on agentnetinfo.com)
- **A complete signed illustration** that matches the application (if applicable/for UL only).
- **Valid form of premium/payment** must accompany the app. We will accept a personal check from the client or an initial premium draft. If you collect a personal check you will have to mail your application to our office with the check enclosed. To process an initial premium draft you must submit the initial withdrawal form, the bank draft authorization, and a voided check.
- **No changes to coverage or premium** amounts once the application is received.
- **Companion** (husband/wife/family/business partners) **cases will be processed together** and all cases in the group must meet the qualifications to be considered. We will separate cases following underwriting approval if specifically requested to do so.
- **All licensing and appointment information must be completed** and recorded on our systems prior to the application being submitted.
- The application must be received in our department prior to 3:00 p.m. CST in order to count as received on that day.

To claim your \$100 for policies that are beyond 5 business days, or for any questions about this program, please email newbusinesscallcenter@aegonusa.com or call us at (877) 735-5433.

Be sure to fill that app out completely to avoid being disqualified. Good selling!

* Applications will not qualify if the home office has to contact the agent or client for clarification on application information.

** Underwriting reserves the right to request additional information on any applicant based on medical or personal history, MIB, or prescription database information. **These cases will not qualify as Jet Issues.**